

QUALITY AND ENVIRONMENTAL POLICY

The basic objective of Iskra ISD is to produce and sell products and services that meet the needs of customers and ensure business success while protecting the environment, saving natural resources, and considering corporate social responsibility. This is achieved through a partnership between all stakeholders.

The company has implemented quality management systems in accordance with ISO 9001, IATF 16949 and ISO 14001, and operates in accordance with ISO/IEC 17025 in the metrology and testing laboratories. We ensure compliance with applicable legislation and regulations.

Our efforts are based on the following principles:

- We satisfy the wishes and needs of our customers. We provide them with full support in development and project work. We are aware that high product quality, meeting delivery deadlines, competitive product prices and continuous improvement are crucial for our customers.
- We measure our objectives, build on them and continuously improve them to achieve "zero defects".
- We increase the motivation for quality and environmental protection of all our employees through planned and continuous training, incentive rewards, and the promotion of quality and environmental protection.
- We encourage innovation and teamwork.
- Employees understand the responsibility for performing their work with quality.
- We establish and develop long-term relationships with our customers and suppliers.
- Within the environmental management system, we pursue objectives related to the environmental aspects of the company: consumption of raw materials and energy, waste generation and control of emissions into the environment.
- We are committed to complying with legal and other obligations, to preventing pollution, to protecting the environment and to continuous improvement.
- Our key environmental commitments guiding us towards sustainable business are as follows:
 - o Clean air: properly cleaning emissions from production processes before releasing them into the environment, gradually increasing the use of renewable energy sources, and optimizing transport to reduce the company's carbon footprint.
 - o Clean water and water efficiency: proper treatment of process and sanitary wastewater before discharge into the environment, use of closed cooling systems, introduction of water-efficient processes.
 - o Careful management of natural resources: economical and efficient use of energy and raw materials by optimizing processes and introducing energy-saving technologies, selection and re-use of recyclable raw materials.
 - o Ensuring the compliance of our products by using compliant raw materials, by checking suppliers for the use of conflict materials, chemicals and substances restricted by chemical legislation - CMRT, REACH, RoHS, etc.).
 - o Promoting the use of less hazardous alternatives.

THE QUALITY AND ENVIRONMENTAL POLICY IS A COMMITMENT OF ALL OF US INVOLVED IN THE ISKRA ISD BUSINESS SYSTEM.

Kranj, date 1.7.2024

Director: Igor Hafnar

